

# 1. About Lifeline

Lifeline is a federal benefit that lowers the monthly cost of phone or internet service.

#### Rules

If you qualify, your household can get Lifeline for phone or internet service, but not both.

- If you get Lifeline for phone service, you can get the benefit for one mobile phone or one home phone, but not both.
- If you get Lifeline for internet service, you can get the benefit for your mobile phone or your home connection, but not both.
- If you get Lifeline for bundled phone and internet service, you can get the benefit for your mobile phone bundled service or your home bundled service, but not both.

Your household cannot get Lifeline from more than one phone or internet company.

You are only allowed to get one Lifeline benefit per household, **not per person**. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

## What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

## Do not give your benefit to another person

Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

## Be honest on this form

You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., de-enrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.

## Recertify

To recertify for a Lifeline benefit, fill out the required sections of this form, initial every agreement statement, and sign on page 5.

To recertify, bring or mail this form to your phone or internet company.



Administrative Co.

# 2. Your Information

All fields are required unless indicated. Use only **CAPITALIZED LETTERS** and black ink to fill out this form.

<b>Vhat is your fu</b> he name you use o	on official doo	cuments,	, like your	Social S	ecurity Ca	ird or State	ID. Not a	піскпате				
rst												
iddle (optional)										Suffix (	optio	nal)
ast												
/hat is your pł	10ne num	<b>ber</b> (if y	ou have c	one) <b>?</b>		Wha	t is you	r date o	of birth?	•		
						Month	ווו ו	Day	Y	ear		
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What are the las	st 4 number	ers of y	rour Soc	cial Sec	-			Day		ear		



# 2. Your Information (continued)

*Tribal lands include any federally recognized
Indian tribe's reservation, pueblo, or colony,
including former reservations in Oklahoma;
Alaska Native regions established pursuant to
the Alaska Native Claims Settlement Act (85
Stat. 688); Indian allotments; Hawaiian Home
Lands—areas held in trust for Native Hawaiians
by the state of Hawaii, pursuant to the Hawaiian
Homes Commission Act, 1920 July 9, 1921,
42 Stat. 108, et. seq., as amended; and any
land designated as such by the Commission
for purposes of this subpart pursuant to the
designation process in the FCC's Lifeline rules.

What is your home	address? (The address v	where you will get ser	vice. Do not use a	P.O. Box)	
Street Number and Name	<u> </u>				
Apt., Unit, etc.	City		II		
State Zip Cod	e				
			Chackifyou	ı live on Trib	al Lande*
is this a temporary	address? Yes	No	Check if you		
	address? Yes				
What is your mailin	ng address? (Only fill				
What is your mailin	ng address? (Only fill				
What is your mailin	ng address? (Only fill				
Street Number and Name	ag address? (Only fill				





# 3. Qualify for Lifeline

Fill out this section to show that you, your dependent, or someone in your household qualifies for Lifeline.

You can qualify through some government assistance programs or through your income (you do not need to qualify through both).

#### Qualify through a government program:

# Check all programs that you or someone in your household have: Supplemental Nutrition Assistance Program (SNAP) (Food Stamps) Supplemental Security Income (SSI) Medicaid Federal Public Housing Assistance (FPHA) Veterans Pension or Survivors Benefit Programs Tribal Specific Programs Bureau of Indian Affairs (BIA) General Assistance Tribal Temporary Assistance for Needy Families (Tribal TANF) Food Distribution Program on Indian Reservations (FDPIR) Tribal Head Start (only households that meet the income qualifying standard)

Or

#### Qualify through your income:

(Only fill this out if you do not qualify through a government program.)

Including you, how many people live in your household? (check one)	Is your income the same or less than the amount listed for your state and household size? (only check yes or no next to your household size)				
	All 48 States & DC (not Alaska and Hawaii)	Alaska	Hawaii		
1	\$16,389	\$20,493	\$18,846 Yes No		
2	\$22,221	\$27,783	\$25,555.50 Yes No		
3	\$28,053	\$35,073	\$32,265 Yes No		
4	\$33,885	\$42,363	\$38,974.50 Yes No		
5	\$39,717	\$49,653	\$45,684 Yes No		
6	\$45,549	\$56,943	\$52,393.50 Yes No		
7	\$51,381	\$64,233	\$59,103 Yes No		
8	\$57,213	\$71,523	\$65,812.50 Yes No		
If more than 8, add this amount for each extra person:	Add \$5,832	Add \$7,290	Add Yes No		

135% of the 2018 Federal Poverty Guidelines

\*The Federal Poverty Guidelines are typically updated at the end of January.



4. Agreement	I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).
Agreement I agree, under penalty of perjury, to the following statements: You must initial next to each statement.	I agree that if I move I will give my service provider my new address within 30 days.         Initial         I understand that I have to tell my service provider within 30 days if I do not qualify for Lifeline anymore, including:         Initial         Initial         I I, or the person in my household that qualifies, do not qualify through a government program or income anymore.         2) Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).
	I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.         Initial       I agree that my service provider can give the Lifeline Program administrator all of the information I am giving on this form. I understand that this information is meant to help run the Lifeline Program and that if I do not let them give it to the Administrator, I will not be able to get Lifeline benefits.         All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.
	I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.         Initial       My service provider may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.         Initial       I was truthful about whether or not I am a resident of Tribal lands, as defined in section 2 of this form.
I consent to let USAC contact me at my Lifeline phone number for important reminders and updates to my Lifeline service. Message and data rates may apply. Text STOP to end messages.	Signature Today's Date

5.

## Lifeline Program **Annual Recertification Form**



5.	What is the agent's full legal name? The name you use on official documents, like your Social Security Cau	rd or State ID. Not a nickname.
Agent Information		
Information	First	
Answer only if a sales person submits this form.	Middle (optional)	Suffix (optional)
	Last What is the agent's ID number?	What is the agent's date of birth?
		Month Day Year





**Universal Service** Administrative Co.

#### Notice

PAPERWORK REDUCTION ACT NOTICE: Section 54.410 of the Federal Communications Commission's rules requires all Lifeline subscribers to recertify their eligibility to receive Lifeline services annually. This collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. §254. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.). The data provided in response to this information collection will be used by USAC to verify the applicant's continued eligibility for Lifeline services.

We have estimated that each response to this collection of information will take, on average, between 0.25 and 0.75 hours. Our estimate includes the time to read the form, look through existing records, gather the required data, and actually complete and review the form or response. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, OMD-PERM, Paperwork Reduction Project (3060-0819), Washington, D.C. 20554. We also will accept your comments via the Internet if you send them to PRA@fcc.gov. Please DO NOT SEND COMPLETED DATA COLLECTION FORMS TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0819.

The Commission is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information that you provide to determine your eligibility for Lifeline services. If we believe there may be a violation or potential violation of a statute or a Commission regulation, rule, or order, your form may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation, or order. In certain cases, the information in your form may be disclosed to the Department of Justice, court, or other adjudicative body when (a) the Commission; (b) any employee of the Commission; or (c) the United States government, is a party to a proceeding before the body or has an interest in the proceeding.

If you do not provide the information we request on this form, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, P.L. No. 104-13, 44 U.S.C. § 3501, et seq.

**PRIVACY ACT STATEMENT:** The Privacy Act is a law that requires the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) to explain why we are asking individuals for personal information and what we are going to do with this information after we collect it.

Authority: Section 254 of the Communications Act (47 U.S.C. § 254), as amended, 47 U.S.C. §254, authorizes the FCC to operate the Lifeline program. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.).

**Purpose:** We are collecting this personal information so we can verify that you qualify for the Lifeline program and so we can efficiently provide Lifeline services to you. We access, maintain and use your personal information in the manner described in the Lifeline System of Records Notice (SORN), FCC/WCB-1, which we have published in 82 Fed. Reg. 38686 (Aug. 15, 2017).

Routine Uses: We may share the personal information you enter into this form with other parties for specific purposes, such as: with contractors that help us operate the Lifeline program; with other federal and state government agencies that help us determine your Lifeline eligibility; with the telecommunications companies that provide you Lifeline service; and with law enforcement and other officials investigating potential violations of Lifeline rules.

A complete listing of the ways we may use your information is published in the Lifeline SORN described in the "Purpose" paragraph of this statement.

**Disclosure:** You are not required to provide the information we are requesting, but if you do not, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.